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Service Improvement

To: Supporting People in Kent Commissioning Body 17 April 2013

Subject: Floating Support in Lieu of Planned Accommodation based

services

Classification: Unrestricted

Summary

This report sets out the arrangements for the revenue funding of accommodation based services that were proposed in the 2010-15 strategy. Work has continued to develop these services and in the meantime additional temporary floating support services have been commissioned. As the accommodation based services have been developed, these temporary floating support services have been decommissioned and competitive tendering processes run for the accommodation schemes.

1. Introduction

- (1) The Commissioning Body has previously received a report detailing the commissioning of new floating support services across the county. These 13 services are now fully operational across all client groups **Appendix 1**
- (2) In the housing related support strategy for 2010 -15 and its supporting needs analyses, it was identified that several supported housing services should be commissioned. These services are identified in **Appendix 2**.

2.0 The commissioning of additional floating support units

- (1) KCC and strategic partners have been working together to identify sites, developers and planning permission to deliver the accommodation based schemes.
- (2) Until such time as these sites are developed and schemes ready to open, additional, temporary floating support services has been commissioned in their stead to ensure that vulnerable people in need can still access housing related support. An analysis of these additional services is supplied in **Appendix 3**.
- (3) As each of the identified accommodation-based services has been developed, the corresponding temporary floating support service has been decommissioned and the revenue funding transferred to the new supported housing scheme, following a competitive tendering process.
- (4) Since the strategy was developed in 2010, four new supported housing schemes have been commissioned in this way, as follows:-

- A service for young people in Tonbridge and Malling borough
- A women's refuge in Sevenoaks district
- Teenage parent accommodation in Maidstone borough
- A service for young people in Dover district.
- (5) Development partners and district and boroughs have worked together to secure commitment and capital funding, including that from the Homes and Communities Agency to deliver a further two sites for supported accommodation for young people; one in each Shepway and Swale. These will be ready to be commissioned in 2013/14. A third site, for a women's refuge in Tonbridge and Malling borough, is also in the pipeline.
- (6) Commissioned Services are working closely with partners to coordinate, plan and run competitive tendering processes for the support provision within these services, as they are developed.
- (7) The contracts for those floating support services that have been commissioned solely in lieu of accommodation based services yet to be developed expire on March 31st 2014.
- (8) Whilst further sites for the remaining schemes may also become identified and available through the yea, the development of new build or refurbishment schemes relies upon significant capital investment. It is unlikely that such investment will be secured before March 2014 when the contracts for the temporary floating support services expire. This means that those schemes in Appendix 2 that are not currently progressing will not be achieved before this deadline.

3.0 Future Commissioning

- (1) A refresh of the needs analysis is shortly to be undertaken and will be concluded by June 2013. Further information about this piece of work is described in a separate report within this agenda. The analysis will test the ongoing need for accommodation based services originally identified in the strategy
- (2) The analysis will enable the development of a new strategy that will set out commissioning intentions over the next 5 years. This commissioning plan will need offer alternative and more flexible models of meeting need in an environment when achieving capital investment is likely to continue to be difficult.
- (3) The Core Strategy Group and Commissioning Body will be involved and consulted upon the development of the analysis. Both groups will be asked to consider and decide upon the models and intentions set out in the commissioning plan in their meetings in September and October respectively.

4.0 Conclusion

- (1) The previous strategy identified the need for a number of new supported housing schemes to be developed.
- (2) Until such time as these services went live, temporary floating support services have been commissioned in their stead. These temporary services will end in March 2014.
- (3) Four supported housing schemes have been delivered. Capital investment to support the development of the remaining schemes has been difficult to achieve and many of the outstanding accommodation will not be delivered.
- (4) The forthcoming needs analysis will test the ongoing demand for future supported housing schemes. The resulting commissioning plan will consider new, alternative and flexible models of delivery that better changing need but take into account the availability of capital investment.

Recommendations:

The Commissioning Body is asked to:

1. Agree to receive a report in October that will set out a new commissioning plan that will offer more flexible models of delivery.

Background Documents

None

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Appendix 1 Newly Commissioned Floating Support Services

Appendix 2 Proposed new supported housing schemes

Appendix 3 Floating Support services commissioned in lieu of accommodation

Appendix 1 Units of Newly Commissioned Floating Support Services

Service	West	East		
BME	25	17		
Generic	451	564		
Offending	26	32		
Mental Health	80	100		
Young People	87	185		
Rough Sleeper	37	37		
d/Deaf	Countywide 20 units			

Appendix 2 Proposed new supported housing schemes

District/ Borough	Client Group	Current Status	Proposed Unit Number as identified in analysis	Projected Revenue Cost (Annual)
Ashford	Young People	Planning consent declined	9	£139,605
Canterbury	Young People	No identified site	9	£139,605
Dartford	Young People	No Identified site	9	£139,605
Gravesham	Young People	Investigating sites	9	£139,605
Thanet	Young People	Investigating sites	9	£139,605
Sevenoaks	Young People	Investigating sites	9	£139,605
Shepway	Young People	Due to be commissioned June 2013	9	£139,605
Shepway	Single Homeless	No identified site	9	£139,605
Swale	Young People	Due to be commissioned October 2013	18	£279,210
Thanet	Single Homeless	No identified site	9	£139,605
Tonbridge & Malling	Women Fleeing Domestic Abuse	Site identified	9	£139,605
Tonbridge & Malling	Single Homeless	Investigating sites	18	£279,210
Tunbridge Wells	Young People	No Identified site	9	£139,605

Appendix 3 Floating Support services commissioned in lieu of accommodation

Primary Client Group	Number of Units West	Number of Units East	Number of Units County
Older people with support needs			76
People with HIV / AIDS			11
People at risk of Domestic Abuse	41	77	
People with Drug/alcohol Problems	30	77	
Generic	149	99	41
People with Mental Health Problems	67	28	
Offenders	13	15	
Young People at Risk	43		
Teenage Parents	64	10	
Rough Sleeper	21	20	
Homeless Families with Support Needs	42	40	